

# TENUTA DANESI



## RULES

C.DA LE MATINE  
MATERA  
Tel. 0835 176 65 83  
Mob. 391 754 14 00

1. Arrival (Check-in): accommodation will be available from 2.00 pm to 10.00 pm, unless otherwise agreed. We recommend to communicate well in advance the time of arrival at the facility, especially if this falls outside the normal reception hours, it is however possible to deposit baggage in advance.
2. Departure (Check-out): accommodation must be vacated by 10.00 (GMT + 1), unless otherwise agreed.
3. The hotel offers its customers the opportunity to use an INTERNET POINT service present throughout the structure, credentials for access will be provided by the reception along with the room key upon arrival.
4. Breakfast is served in the breakfast room, located on the ground floor near the bar, or in the adjacent terraces external, when weather conditions allow it.
5. The guest must provide, by national provision, a document suitable to certify the identity, both this card of identity or passport for all occupants, otherwise the operator must refuse hospitality (art.109 read P.S. as modified by the art.7 point 2 of the L.203 / 95).
6. Minors who are not accompanied by their parents or a responsible adult must show a photocopy of one identity document of the parents with relative authorization in free form signed.
7. For reasons of hygiene and possible allergies from other customers, no animals are allowed, unless otherwise agreed.
8. It is not normally expected full or partial refund, neither for early departures or delays on arrival.
9. Each accommodation can only be occupied by the number of people indicated for that specific unit housing unless the customer requests to add another bed, even at the suggestion of the reception staff.
10. It is not allowed, for reasons of public security, for guests to access other people inside the accommodation in any time.
11. It is forbidden inside the premises: to smoke, to use drugs, to speak aloud, to shout, to slam doors or windows, connect any electrical appliance brought with you to the electrical system (except for the razor electric at the bathroom), allowing children to wander around the various rooms.
12. It is recommended to respect, the time slots between 23:00 and 08:00 and 14:00 to 16:00 hours when rest is planned.
13. The customer undertakes to respect the premises and the things contained therein, any damage caused voluntarily in addition to the structures, but also attributable to inexperience or distraction, they will be charged at the cost of restoration, moreover, they will not responds to the lack of objects and / or values of the guests.
14. For the purposes of food safety, it is forbidden for customers to introduce unauthorized food or drinks into the room from the Hotel Management.
15. The telephone numbers of the medical guard, emergency services and other useful numbers can be requested at the Reception.
16. All guests are required to comply with the Internal Regulations of the Accommodation facility.